Accessibility Statement for Precious Holistic Touch LLC

This is an accessibility statement from Precious Holistic Touch LLC.

Measures to support accessibility

Precious Holistic Touch LLC takes the following measures to ensure accessibility of Precious Holistic Touch LLC:

- Include accessibility throughout our internal policies.
- Integrate accessibility into our procurement practices.
- Provide continual accessibility training for our staff.
- Employ formal accessibility quality assurance methods.

Conformance status

The <u>Web Content Accessibility Guidelines (WCAG)</u> defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Precious Holistic Touch LLC is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Precious Holistic Touch LLC. Please let us know if you encounter accessibility barriers on Precious Holistic Touch LLC:

• Phone: 803-216-5205

• E-mail: <u>preciousdear@preciousholistictouch.com</u>

We try to respond to feedback within 2 to 3 business days.

Assessment approach

Precious Holistic Touch LLC assessed the accessibility of Precious Holistic Touch LLC by the following approaches:

- Self-evaluation
- A formal quality assurance process was utilized throughout the design and development of website.
 Ongoing Accessibility Audits

Formal complaints

We encourage open dialogue and do our best to provide alternative solutions where necessary. Our staff are trained to be proactive in identifying and addressing accessibility concerns. We strive to maintain compliance with the Americans with Disabilities Act (ADA) and other relevant laws.

In the event that a grievance arises: Contact email address preciousdear@preciousholistictouch.com with grievance. We will address your concern with a call back within 2 to 3 business days.

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Precious Holistic Touch LLC Communication Department Director of Communication Precious Dear

Date

This statement was created on 10 March 2025 using the W3C Accessibility Statement Generator Tool.